

Testimonials

Mr A. Hardacre Director
Stirling Student Properties

Ref: Carpets & Flooring supplied by Lanes Carpets and Flooring

Lanes Carpets and Flooring Services in Bristol have been supplying our rental properties for more than fifteen years and we have been delighted with the service they provide. Throughout the period we have received excellent value for money, prompt and efficient fitting services, together with durable and attractive carpets. We have had no hesitation in recommending Lanes Carpets to other colleagues in the rental market, as well as to friends wishing for helpful service in equipping their homes. As an illustration, they even carpeted two large maisonettes in Newcastle upon Tyne, at short notice, over a weekend, because carpet suppliers local to that area were quite unable to match their services and delivery.

Mr & Mrs Lansdown,
Filton Avenue, Bristol.

Dear Sir Ref; Work carried out at the above address. We would like to express our thanks to you and your team for the excellent work you did when fitting our carpet. On your initial visit we discussed our requirements; consideration had to be given to the fact that the job would not be straightforward because my husband, who is disabled, has a though floor lift which when not in use is 'housed' in the room the carpet was to be laid.

Following this discussion, with your suggestions and advice we felt confident for you to carry out the work. We were not disappointed.

We would like to comment on the following:- Your prompt response to our initial enquiry. Your professional opinion regard to meeting our needs. Part way though the job you came across an unforeseen problem, however you were able to overcome it. Once the work commenced we were impressed by: - your arrival at agreed time, your courtesy, respect and consideration.

Your ability to find a solution when difficulties arose.

You attention to detail and safety.

We would not hesitate in recommending you and your company.

Mr & Mrs Lansdown.

Laura Mercader-Geli
Home Manager
Cleeve Hill Residential Home, Bristol.

Dear Jeff,

Thank you very much for your invoice and for the very good work in the house. It looks great!

I am very happy to pass your card around to other Home Managers and to our Facilities Manager too.

I can say that we are happy to recommend you and that we really appreciated your professionalism and attention to detail whilst doing the work here at Cleeve Hill. We also appreciated how fast and helpful you were when we were trying to decide what material to use and valued your honest and professional advice.

Thanks a lot!

Mike & Jean Lion

My husband & I recently had carpet for our lounge, stairs and landing. The service was excellent and the fitters were very professional and friendly. We were so pleased we decided to have new flooring for our hall and WC, again excellent. Thank you Jeff, and your team, we will recommend you to all our friend and family

Paul Noel, Redland, Bristol.

"I'm extremely happy with the work your team done for us, thank you. I will be recommending you to my friends. ! And I was very impressed in the way your fitters insisted on vacuuming up, in forty years that's a first"

Anna James, Works coordinator

I am writing this letter to say a massive 'thank you' for a great service. Nothing seemed too much trouble, it was a pleasure to see 'you' as the business owner, take the time to ensure I had exactly what I needed for our office flooring. You advised me on Carpet, Adhesives, vinyl, matting and the unusual stair nosings. Your team arrived at the agreed day and time, and were friendly and professional in every aspect of the job. I have no hesitation whatsoever in recommending your company for commercial or domestic flooring. A job well done thank you.

A.J. Woods Bristol

"We were very impressed with the professional approach and the excellent work of your staff. We would highly recommend you to anyone who is thinking of changing their carpet or flooring."

Miss Ann Summers

"I am extremely pleased with the Camaro flooring you laid in my kitchen and dining room. May I also say that your service and fitting was very professional, polite and efficient? They cleaned up and even got the vacuum out and vacuumed the hall leading from the front door to the kitchen, I have had many comments on the flooring from family and friends and will be sure to recommend you in the future."

Michael Mullins, Local housing landlord.

"Many thanks for the work you recently completed in two of my Student lets. We are very pleased with the finished project and the attention to detail. Your fitters were courteous and completed the work to a tight schedule, whilst working around the tenants. We have no hesitation in recommending your company and look forward to working with you again."

I've been using Jeff and his fitters for a long time now, and I can honestly say we have never had a problem they could not sort, thanks again.

Russell Andrews, Horfield, Bristol.

Thank you for the wonderful job you've done on our vinyl flooring, our new bathroom and kitchen looked terrible until you fitted our new flooring, we now have a lovely new bathroom and kitchen, what a difference the flooring makes, worth every penny.

Thanks a lot

Mrs Angela Williams, Facilities manager, South Glos

I wanted to acknowledge and say a big thank you to you and your team for the new carpet and nosings we had fitted recently, we are absolutely delighted with the work carried out. I appreciate it took us quite a long time to finally confirm a fitting date, so thanks also for your flexibility and patience on this. We wouldn't hesitate to recommend Lanes Carpets to any other potential clients, so please let me know should you need a reference at any time. Best Regards Angela.

Stephen Murphy, Bristol.

"Jeff and his team at Lanes Carpets and Flooring have recently carpeted our whole house, the whole process went very fast and without any problems, we are extremely satisfied with the work."

Mr Phillips. Bristol Property Agent

From getting a quote through to having fully re-carpeted offices, Lanes Carpets and Flooring Services have been a pleasure to deal with. They have a very efficient and helpful team. A problem arose during the contract with regard to a damp area, Mr Lane subjected we have a DPM (Damp proof membrane) Price was great, so the issue was resolved quickly and efficiently by their fitters. I would certainly use them again and would recommend their services to others.

Ann Bristol 7

"Thank you very much for the Carpets you recently installed for us. We are extremely satisfied with the quality of the work. You fitters completed work well within the estimated timeframe and it all went to budget. We will certainly choose Lanes Carpets for a future Carpets and Flooring work and would recommend your company with confidence to anyone."

Julia Allan Clifton, Bristol.

Thank you for a great job, we appreciate very much your efforts to get the work done so quickly. We are very happy with the carpet and the underlay is fantastic and the vinyl in our new kitchen is lovely. We will not hesitate to recommend your company to anyone in future. Many thanks